A. INTRODUCTION

What this study is about
The aim of this study is to identify and explore remediable factors in the physical healthcare of adult patients admitted to an inpatient mental health facility

Organisational Study Objectives
To review the provision of services, organisational structures and the policies in place to facilitate the delivery of care to meet the physical health needs of this group of patients.

Focus will be placed on the systems, processes and facilities in place for the:

1. Identification, assessment and monitoring of patients with physical health conditions
2. Treatment of physical health conditions
3. Support for patient and carer involvement
4. Safe and continuous care including follow-up of identified physical health needs, including:
   - Timely escalation
   - Access to appropriate expertise and services
   - Discharge-planning and follow up arrangements
   - Mechanisms to support continuity of care
5. Communication and sharing of relevant information, including physical health history, care plans and medication records
6. Safe prescribing and monitoring of medication including reconciliation
7. Training, competences and the confidence of mental health care professionals in the delivery of physical healthcare
8. Application of the Mental Capacity Act

Who should complete this questionnaire?
The organisational questionnaires for this study have been designed to capture information on the organisational structures in place to deliver physical healthcare to mental health inpatients. In order to minimise repetition and the burden on Trusts/Health boards, where at all possible, questions have been asked in the the Trust/Health board questionnaire. This hospital/unit-level questionnaire has been designed specifically to capture the variations in organisational structure that occur at a hospital level (i.e where variation is likely to occur within a Trust/Health board. Therefore 1 questionnaire should be completed for each hospital within the Trust/Health board.

The NCEPOD Local Reporter has been assigned the questionnaire and should either collate the information with the help of relevant persons within the hospital, including the Hospital Lead for Physical Health, or invite appropriate persons to complete relevant sections of the questionnaire using the ‘invite function’ on the assignments screen. The Local Reporter has control/responsibility of submitting the form to NCEPOD.

In Trusts/Health Boards where the role of Physical Health Lead has not been formally established, we recommend discussion with Head of Nursing and Medical Director to identify the individual with responsibility and oversight for physical health standards and improvements within the organisation.

Questions or help
A list of definitions can be found here: https://www.ncepod.org.uk/PHMH.html

If you have any queries about this study or this questionnaire, please contact: PHMH@ncepod.org.uk or telephone 020 7251 9060.

This study was commissioned by The Healthcare Quality Improvement Partnership (HQIP) as part of the Clinical Outcome Review Programme into Medical & Surgical care.
B. THIS HOSPITAL

1a. Please select the category that best describes this facility:

- NHS mental health hospital without specialist commissioning wards
- NHS mental health hospital with both acute wards and specialist commissioned units (e.g. medium sec
- High secure mental health hospital
- Stand alone tertiary specialist commissioned facility e.g. Eating Disorder, brain injury
- NHS mental health hospital with additional attached specialist centre
- Independent hospital for private patients only
- Independent hospital for private patients and out of area treatment beds for NHS without specialist co
- Independent hospital for private patients and out of area treatment beds for NHS with specialist comm
- Community hospital with acute psychiatric admission ward
- NHS general hospital with specialist mental health wards

If not listed above, please specify here...

1b. What is the size of this hospital?

*please note the number of inpatient beds*

- [ ] Not Applicable
- [ ] Unknown

1c. How far away is the hospital from the closest acute general hospital with Accident and

Emergency facilities?

- [ ] Same site
- [ ] <2 miles
- [ ] <5 miles
- [ ] <10 miles
- [ ] >10 miles
C. FACILITIES & SERVICES OF THE MENTAL HEALTH HOSPITAL FOR PATIENTS WITH PHYSICAL HEALTH CONDITIONS

1a. Is there access to a clinic room for physical examination with examination couch and curtain on ALL mental health inpatient wards in the hospital?
   - Yes this is available on ALL inpatient wards throughout the hospital / unit
   - This is available on some wards but not ALL inpatient wards in the hospital/ unit
   - This is not currently available on any inpatient wards in the hospital/ unit
   - Unknown

If not listed above, please specify here...

1b. Please indicate which of the following equipment is provided on ALL Mental health inpatient wards:
   - Examination couch
   - Weighing scales
   - Seated scales
   - Height measure
   - Waist circumference measure
   - Thermometer
   - Pulse oximeter
   - Automatic blood pressure measuring device
   - Cuffs for manual BP recording with range of sizes including bariatric
   - Stethoscope
   - 12 lead ECG machine
   - Blood taking equipment
   - Specimen bottles for aerobic and anaerobic blood cultures
   - Urine drug screen equipment
   - Glucose monitoring - meters and strips
   - Oxygen saturation measuring device
   - PEFR monitor
   - Smokerlyzer/CO monitor
   - Nebulizer
   - Ophthalmoscope
   - Neurological examination equipment including tendon hammer, Snellen chart, sensory testing pins
   - Resuscitation equipment
   - Defibrillator

Please specify any additional options here...
1c. Please indicate which of the following equipment is available within the hospital but not necessarily on every ward:

- Examination couch
- Weighing scales
- Seated scales
- Height measure
- Waist circumference measure
- Thermometer
- Pulse oximeter
- Automatic blood pressure measuring device
- Cuffs for Manual BP recording with range of sizes including bariatric Stethoscope
- 12 lead ECG machine
- Stethoscope
- Blood taking equipment
- Specimen bottles for aerobic and anaerobic blood cultures
- Urine drug screen equipment
- Glucose monitoring - meters and strips
- Smokerlyzer/CO monitor
- Oxygen saturation measuring device
- PEFR monitor
- Nebulizer
- Ophthalmoscope
- Neurological examination equipment including tendon hammer, Snellen chart, sensory testing pins
- Resuscitation equipment
- Defibrillator

Please specify any additional options here...

1d. Are phlebotomists (staff trained in venepuncture- taking blood) employed in this hospital covering inpatient mental health wards?

- Yes
- No
- Unknown
- Not applicable

1e. If answered "Yes" to [1d] then:

Are they available for ALL inpatient mental health wards?

- Yes
- No
- Unknown

1f. If answered "Yes" to [1d] then:

What provision is made for venepuncture in the hospital during working hours?

- Ward Medical staff (doctors)
- Ward nurses trained in venepuncture
- Health care assistants trained in venepuncture
- Patient attends local hospital or outpatient service if venepuncture needed
- Phlebotomists
- Unknown

Please specify any additional options here...
1g. If answered "Yes" to [1d] then: What provision is made for venepuncture in the hospital out of hours (evenings/weekends)?

☐ Ward Medical staff (doctors)
☐ Ward nurses trained in venepuncture
☐ Health care assistants trained in venepuncture
☐ Patient attends local hospital or outpatient service if venepuncture needed
☐ Phlebotomists
☐ There is no out of hours provision
☐ Unknown

Please specify any additional options here...

1h. What provision is made for carrying out ECGs?

☐ Dedicated service that inreaches to wards e.g. health care assistant, physician associate
☐ Ward Medical staff
☐ Ward nurses trained in taking ECGs
☐ Ward Health care assistants trained in taking ECGs
☐ Unknown
☐ Not applicable - ECGs not carried out on-site

Please specify any additional options here...

1i. Please indicate the status of RCPsych accreditation for general psychiatric wards in this hospital:

☐ All general working age adult psychiatric wards have accreditation
☐ Not all general working age adult psychiatric wards have accreditation, but are actively working towards this
☐ None of the general working age adult psychiatric wards have accreditation
☐ Not applicable - there are no general working age adult psychiatric wards in this hospital

If not listed above, please specify here...

1j. Please give details of the general psychiatric accreditation at this hospital:

☐ Accreditation for Inpatient Mental Health Services (AIMS-WA (Working-Age Adult Acute Wards)
☐ Accreditation for Inpatient Mental Health Services AIMS-AT (Working-Age Adult Assessment/Triage Wards)
☐ Not applicable

Please specify any additional options here...

1k. Please indicate the status of RCPsych accreditation for older adult psychiatric wards in this hospital:

☐ All older adult psychiatric wards have RCPsych accreditation
☐ Not all older adult psychiatric wards have RCPsych accreditation, but are actively working towards this
☐ Not all older adult psychiatric wards have RCPsych accreditation and we are not working towards this
☐ None of the older adult psychiatric wards have RCPsych accreditation
☐ Not applicable - there are no older adult psychiatric wards in this hospital

If not listed above, please specify here...

1l. Please give details of the older adult psychiatric wards accreditation at this hospital

☐ QNOAMHS- Quality Network for Older Adults Mental Health Services (QNOAMHS)
☐ Not applicable - no older adult wards in this Trust/ Health board

Please specify any additional options here...
1m. Is there any other relevant accreditation for mental health wards at this hospital?

☐ Yes  ☐ No

1n. If answered "Yes" to [1m] then:
Please indicate the status for any other accreditation on mental health wards at this hospital?

☐ All relevant wards have accreditation
☐ Not all relevant wards have accreditation, but there is an we are actively working towards this
☐ Not all relevant wards have accreditation and we are not currently working towards this
☐ None of the relevant wards have accreditation

If not listed above, please specify here...

1o. If answered "Yes" to [1m] then:
Please give details of other accreditation on wards at this hospital:


1p. Do physical health professionals (such as GPs, physicians, physical health nurse specialists, gerontologists etc) visit mental health wards or provide direct services to mental health patients such as ward rounds/ clinics inside this mental health hospital?

☐ Yes  ☐ No  ☐ Unknown

1q. If answered "Yes" to [1p] then:
Please list the physical health specialists who provide a service covering inpatient mental health wards at this hospital:

☐ General Practitioner  ☐ Gerontologist
☐ General physician  ☐ Cardiologist
☐ Respiratory medicine physician  ☐ Diabetologist
☐ Diabetes nurse specialist  ☐ Tissue viability nurse
☐ Chiropodist / podiatrist  ☐ Dentist
☐ Optometrist  ☐ Smoking cessation specialist
☐ Speech and Language Therapist  ☐ Dietician
☐ Occupational Therapist  ☐ Physiotherapist
☐ Physician associate  ☐ Infection control specialist
☐ Anti-coagulation nurse specialist

Please specify any additional options here...

1r. Are there any networks/ relationship/ links with the nearest physical health hospital?

If the hospital has both mental health and physical health wards, select YES if there are links between mental and physical health

☐ Yes  ☐ No  ☐ Unknown

1s. If answered "Yes" to [1r] then:
Please select all the aspects of the links with the nearest/ local physical health hospital that apply:

☐ One or more formal network arrangement (see definitions)
☐ Shared care of patients where required including regular MDT meetings
☐ Shared care of patients where required - ad hoc basis / other
☐ Liaison physician or equivalent from physical health hospital
☐ Shared learning forum eg mortality meetings
☐ Liaison physician - available for telephone advice
☐ Nurse specialist (eg diabetes/ anticoag) - available for phone advice
☐ None of these
☐ Unknown

Please specify any additional options here...
D. COMMENTS

1. Please add any additional comments regarding the provision/organisation of physical health care on Mental Health inpatient wards in this hospital: