The Facts

Each and Every Need
Patient and carer experience

SERVICES & EQUIPMENT are good when people get access to them.

What went well?

RELATIONSHIPS and support of particular healthcare staff.

SCHOOL including extra time in exams.

CLUBS sports and youth clubs, day centres.

TECHNOLOGY laptops and equipment including wheelchairs.

What could be improved?

ACCESS to services, physio, orthotics & OT, and equipment in healthcare.

WAITING TIMES appointments and wheelchair services.

INFORMATION & COMMUNICATION from and between healthcare professionals.

EDUCATION access to schools, support, adjustments and equipment.

CLOSER WORKING health and education.

ACCESS equipment (everyday & sports), buildings, transport, changing facilities, activities, short breaks, employment, social activities, funding.

EQUIPMENT provision and availability in healthcare settings.